



UK Skydiving Adventures Ltd
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Hello there

Thanks very much for your request for an information pack regarding our Indoor Skydiving packages.

The information below should answer all of your questions, however if you still have any queries, please do not hesitate to contact us. We are professional skydivers and instructors and teach regularly at the Indoor Skydiving venues. You can phone us on 01869 278706 Monday – Friday from 9am – 6pm.

How do you book your Indoor Skydiving Experience?

- Read the information enclosed within this pack. If you are not sure which package is the best for you, call us and we will be able to talk you through what is involved and help you make the right decision.
- Complete the attached course booking form and either send (marking the envelope **Booking Form**) or fax to us using the details above. Alternatively, you can book on line via the website or call us and book over the phone.
- On booking your flight package, you will be sent a voucher and confirmation letter which gives details on how to book an exact date and time. The voucher will be valid for 9 months from the date of purchase, although it is possible to be extended for a further 3 months for an administration fee of £10.

Indoor Skydiving

Ever wondered what it would feel like to fly? Not sure if you can face jumping out of a perfectly good airplane? Well now you can get to experience the thrill and exhilaration of free fall in a safe environment without the need of a parachute!

Why not try out the new sport of body flying in one of Britain's Indoor Vertical Wind Tunnels. The tunnel consists of a series of very power fans which create a column of air that is strong enough to support your weight thus giving you the sensation of floating. It is totally safe and includes a wire mesh which stops you from getting anywhere near to the fans.



After just a 30 minute briefing you will be able to experience the dream of flight and get to try out some aerial manoeuvres! And what's more, your family and friends will be able to share your experience with you from the viewing gallery.



Tunnel flying is like the real thing, so much so that all serious competitive skydivers use the tunnel to refine their techniques and to stay sharp. The introduction of wind tunnels into this country have helped to strengthen Britain's ranking at World level culminating with the British Women's 4-way Skydiving Team winning the World Championships in 1999, 2002, 2003, 2006 and 2008!

What to expect

What to expect:

- Training is simple, taking just 30 minutes and covers the following:
 - Basic body position
 - Entering and exiting the wind tunnel
 - Signals used to communicate
 - Short video
- You will be given a jumpsuit, helmet, goggles and ear plugs.
- Then you walk with your instructor to the chamber where you will wait your turn to fly.
- When it's your turn, enjoy! Remember to smile for the cameras and wave to your family and friends outside.
- After your flight you will receive a certificate
- You will get the chance to purchase a DVD of your flight and any photos you like.



Flight Packages:

Single lesson – This experience which lasts about an hour includes a 30 minute briefing and 2 flights in the tunnel where you will receive 1on1 tuition from your instructor. **Price £49.99***

Double lesson – This experience is the same as the single lesson except that you get double the flight time! The extra time gives you the chance to really master flying enabling you to try out some other cool moves. **Price £84.99****

Family lesson – here you get to share 10 minutes of flight with your family (up to 5 people). **£204.99*****

* A £15 premium will be payable for vouchers flown between 12pm – 6pm at weekends and during school holidays

** A £10 premium will be payable for vouchers flown between 12pm – 6pm at weekend and during school holidays

*** A £30 premium will be payable for vouchers flown between 12pm – 6pm at weekend and during school holidays

Premiums will be payable at the time of voucher redemption.

**Registered in England and Wales. Company no 6708098.
Last updated 08/09/2021**

AFF Student Lesson – available to people currently working through their [AFF course](#). Here you will get 10 minutes to practice your stable body position, heading and hover control as well as practice 90° and 360° turns needed for levels 4 and 5. Phone us for more details.

Points to remember:

- There are no age restrictions although we suggest that children need to be at least 5 years to fully enjoy the experience. As long as we have a helmet small enough to fit your head, you can fly! Children under the age of 18 will require written consent from their parent or legal guardian to allow them to fly.
- The maximum weight allowed is 18 stone (114kg).
- No previous experience is required and you do not have to be particularly fit to take part in this experience.
- If you have any of the following conditions, then you should not fly: pregnancy, back problems, dislocations, freshly stitched wounds, heart conditions, osteoporosis, bone illnesses, under the influence of alcohol or non-prescribed drugs
- Wear loose, comfortable clothes and trainers.
- Your flight will be captured on DVD plus still photos will be taken, which may be purchased from reception after your flight.
- On booking your flight package, you will be sent a confirmation letter plus gift voucher with instructions on confirming an exact time and date for your flight experience. The voucher is valid for 9 months from the date of purchase, although it is possible to extend it for a further 3 months for an administration fee of £10.
- Tunnel flight experiences are available at M. Keynes, Manchester and Basingstoke.

Group Bookings & Corporate Days

The wind tunnel makes for a perfect unique corporate day or team building event. You will get to share the experience with your friends and colleagues with competitions being organised for those groups wanting to challenge each other! We offer discounts for groups of 6 people or more. The group organiser will be the point of contact for all correspondence and will also be responsible for signing the terms and conditions as well as making the group individuals aware of the terms and conditions as well as the medical and weight restrictions.



Booking Form

To book your indoor skydiving experience:

- Complete booking form and sign the terms & conditions.
- Either post (ensuring envelope is marked “**Booking Form**”) or fax to us. Alternatively, book on line or phone us to place your order.
- You will then receive a confirmation letter and voucher, plus instructions for confirming your preferred date and time with the venue. Have the name of your flight package, voucher code and expiry date to hand when you contact the venue.
- Vouchers are valid for 9 months and can be redeemed 7 days a week, 364 days a year (closed Christmas Day), from 7am – 11pm.
- Once you have agreed a date and time for your indoor skydiving experience, you will receive a confirmation from the venue which will give you a report time. It is imperative that you arrive no later than the report time.
- Ensure that you bring with you on the day your venue confirmation email and your UK Skydiving Adventures Voucher.

Contact Details

These details are for the person booking the activity, not necessarily of the person taking part in the flying experience. All correspondence will be sent to the address you give below.

| | | | |
|--|--|----------------------------|---------------------------------------|
| Name | | Email address | |
| Home address | | Post code | |
| | | Daytime phone | |
| | | Confirmation method | Email / post / fax (please delete) |
| Location: M. Keynes, Manchester or Basingstoke? | | | |

Flyer & course details

| NAME | State Course i.e. Single (2 x 1min flights), Double (4 x 1min flights), Family (10mins shared by up to 5 people) |
|------|--|
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How did you hear about UK Skydiving Adventures Ltd?

| Search engine (specify) | Yellow pages | Friend | Poster | Charity | Other (please specify) |
|-------------------------|--------------|--------|--------|---------|------------------------|
| | | | | | |

Payment details

| Flying Package | Full Amount (per person / group) | Minus discount | No. of people | Total |
|------------------------------|----------------------------------|----------------|---------------|-------|
| Single Lesson | £54.99 | £ | | £ |
| Double Lesson | £84.99 | £ | | £ |
| Family Lesson | £200 | £ | | £ |
| Total amount payable: | | | | £ |

By completing the form below authorises UK Skydiving Adventures Ltd to process the payment for the indoor skydiving experiences detailed above.

| | | | |
|--------------------------------|--|--------------------|---------------------|
| Name of card holder: | | | |
| Home address: | | | |
| Post code: | | Amount: | £ |
| Debit / credit card no: | | | |
| 3 Digit Security No: | | Start Date: | Expiry Date: |
| Signature: | | | Date: |

Alternatively tick here if you are enclosing a cheque made payable to UK Skydiving Adventures Ltd

Occasionally we may wish to email you details of special offers or information on other activities we provide. Please confirm whether you are happy to receive this information by ticking the OPT IN box.

Terms and Conditions

- UK Skydiving Adventures Ltd act as an agent on your behalf and not for the Indoor Skydiving venue that we recommend. The responsibility for all indoor skydiving activities rests solely with the venue and any queries or complaints with regards to these should be addressed directly to the venue.
- UK Skydiving Adventures will not store financial details, nor will they sell, distribute or give away your personal details to any 3rd party company, organisation or individual, other than for the purpose of processing your skydiving booking. Full details on how UK Skydiving Adventures manage your personal data can be found in the [Privacy Policy](#).
- UK Skydiving Adventures will send your contact details to our feedback provider Feefo, solely for the purpose of asking you for your feedback regarding your skydive booking.
- You must comply with the venue's rules and regulations at all times.
- The maximum weight for flying is 18 stone (114kg). Contact us if you are heavier than this.
- The minimum age for flying is 5 years and you must be able to wear one of the helmets provided comfortably.
- You will not be able to fly if you are pregnant or are wearing a hard cast. Nor will you be permitted to fly if under the influence of alcohol or non-prescribed drugs.
- If you have a history or neck, back, heart or have previously dislocated a shoulder, talk to your doctor first and then give us a call.

- You will be required to complete a “statement of risk” before you fly which will need to be signed in the presence of one of the staff. If under the age of 18 years, your parent / guardian must also sign the form.
- Once you have secured your booking with payment, you will receive your indoor skydiving experience voucher which is valid for 9 months. Instructions will be supplied on how to redeem the voucher at the venue and book your date to fly.
- Vouchers are valid for 9 months, however can be extended for a further 3 months for a £10 admin charge where by you will receive a new voucher with a new unique valid code. Vouchers can only be extended by phoning UK Skydiving Adventures
- You have a right to cancel your booking within 14 days of you making the booking, as long as you haven't booked a date with the venue. If you wish to cancel your booking, you must inform us by email or by completing an enquiry form stating your order reference number if issued and your wish to cancel. You also need to return the gift voucher to the UK Skydiving Adventures address provide on the Contact Us page on our website within 14 days of you informing us of your wish to cancel. You will be responsible for paying the postage cost. You are advised to retain a copy of your cancellation notification.
- Refunds will be issued within 14 days of the date we receive your unwanted gift voucher and t-shirt (if a silver gift voucher booking), with payments being made using the same payment method you used at the time of booking.
- Once you have redeemed your voucher and agreed a time and date with the venue, if you need to reschedule your flight time, you must give at least 48 hours' notice to the venue. If you give less than 48 hours' notice you will not be able to re-schedule your flights under any circumstances. The venue does not offer refunds for any reason.
- If the venue is able to re-schedule within the 48-hour notice period, an admin charge will be applied by the venue.
- If you need to re-schedule your flight with the venue, this still needs to be done within the voucher's expiry date. If you exceed your expiry date, you will then need to contact UK Skydiving Adventures to extend your voucher for a further 3 months for a £10 admin fee, after which you will be supplied with a new voucher and unique valid code which you can then supply to the venue.
- We cannot accept any responsibility if the venue has to postpone their operation or change their opening days. In such circumstances you will be able to arrange another suitable date with the venue at no extra charge.
- Participation in skydiving or freefall simulation in vertical winds of up to 150mph sport can involve a risk of injury regardless of the standard of training and supervision. You voluntarily accept all the risks inherent in the sport and agree for yourself and your personal representatives to indemnify and hold harmless UK Skydiving Adventures Ltd and the venue against any claim or claims whether from yourself or from third parties arising out of any accident or incident resulting in any loss or damage (including bodily injury).

Any queries concerning the above, please give us a call on 01869 278706.

I the undersigned have read and understood the Terms and Conditions and [Privacy Policy](#) as listed above and have also made anyone in my group aware of the terms and conditions and the privacy policy and their implications.

Name:

Signature: Date: